

Rebecca Schueller Training & Consulting

December 2026 Zoom Training

Live Zoom Training ■ 1 Session ■ 3 Hours ■ Fee $95

Ethical Conflict Management & Communication Skills

Tuesdays, December 8 OR 15 — 1:00-4:00 pm CDT



Intended Audience

■ Nonprofits ■ Native Nations
■ Local Governments ■ Schools

Designed for supervisors and frontline staff in health, human services, education, and related fields.

- Managers, supervisors & executive directors
- Social workers, case managers & frontline staff
- Financial managers & county auditors
- Maintenance & transportation supervisors

Communication Skills

Professionalism

Active Listening

Emotional Intelligence

Understanding

Respect

REGISTER ONLINE: www.bemidjiconsulting.com/trainings

December 2026 Conflict Management & Communication Skills

Develop Healthy Organizational Culture

Healthy organizations address disagreements and tensions **early, directly**, and with **dignity, professionalism, and respect**. Too often, workplace conflict saps morale, diverts energy, and causes staff to leave. And, it prevents organizations from effectively using diverse opinions and ideas that are critical to **effective problem-solving and mission impact**.

Many hoped remote work and virtual environments would magically prevent workplace conflict. Yet after a tense incident, staff often dread interacting and begin practicing avoidance. **There is a better way.** Join your colleagues to learn, observe, and discuss healthy practices.

Rebecca Schueller
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What You'll Learn

- **V**alues and strategies practiced by conflict-competent organizations
- **H**ow to maintain strong working relationships during difficult conversations
- **U**phold standards to treat others with kindness, dignity, and respect
- **T**he difference between "constructive debriefing" and toxic venting
- **S**trategies to improve communication during difficult conversations
- **R**ole modeling how to handle difficult situations with coworkers and supervisors

Participant Feedback

"Scenarios and topics were so relatable. I think we forget that others are dealing with similar issues."

"The real life examples and discussion were so helpful" "This is useful to revisit on an annual basis."

"It's great to have another way to think about things and challenge myself on how to deal with issues."

About Your Trainer, Rebecca (Becky) Schueller



Becky is a trainer, consultant, and coach with three decades of experience serving national, urban and rural nonprofits, native nations, schools and counties. During 30+ years of leadership, management, & supervisory experience with nonprofits, Becky served multiple organizations in Chicago and Minnesota in Board, staff, committee, and volunteer roles.

Becky was a nonprofit Executive Director for 16 years. The agency's $1 Million budget doubled and the staff grew from 20+ to 40+ employees. She is a former Northwest Minnesota Continuum of Care Coordinator.

REGISTRATION DEADLINE: NOV. 30, 2026

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Session Times by Zone:

2:00-5:00 pm – **Eastern**
1:00-pm-4:00 pm – **Central**
Noon-3:00 pm – **Mountain**
11:00 am-2:00 pm – **Pacific**
10:00 am-1:00 pm – **Alaska**
8:00 am-11:00 am – **Hawaii**

Register Online

www.bemidjiconsulting.com/trainings

Use a computer, not your phone! Click on Conflict Management training for your chosen month.

Participants will receive digital copies of all session presentations, a short resource packet, and an attendance certificate.

Don't Miss the Zoom Link

Add Becky@bemidjiconsulting.com to your email contacts. Please plan to participate with video and audio in a private space.

Payment

Checks, Pay Pal, and ACH deposits accepted. Pay online with a credit card via Pay Pal. Make checks payable and send to:

Rebecca Schueller Training & Consulting
P.O. Box 1513
Bemidji, MN 56619-1513

Send ACH form requests to Becky@bemidjiconsulting.com

Registration Deadline

Register by **Nov. 30** for the Early Bird rate. Payment is due by **Dec. 7**.

Registration Fees

Early Bird: **$95**/participant
Regular Registration: **$110/**participant

Cancellation Policy

All registrations are final. Substitute attendees are accepted at any time. Please provide five days notice when possible. Unfortunately, due to the limited class size, there are no refunds for cancellations. For unavoidable cancellations, arrangements may be made for participation in a future training.

Zoom Food Etiquette

We may span several time zones and you are welcome to snack or eat lunch during sessions.

Questions? Reach out to:

Becky@bemidjiconsulting.com
Please include full contact information.