



Rebecca Schueller Training & Consulting
Custom Training

Via Zoom or In-Person ■ 1 Session ■ 4 Hours ■ Fee \$95 Each

Managing Effective Communication For Supervisors & Managers

Dates TBD — 8:00 am-Noon & 10:00 am-3:00 OR 1:00-5:00 pm



Intended Audience

- Nonprofits ■ Native Nations
- Local Governments ■ Schools

Designed for supervisors and managers in health, human services, education, & related fields.

- Social workers, case managers & frontline staff
- Office Support Services & Finance Staff
- Maintenance, Food Service, & transportation Staff

Growth & Development

Advocacy

Negotiation Skills

Direct Communication

Respect

High Engagement

REQUEST A BID: Becky@bemidjiconsulting.com

Virtual or In-Person Custom Training

Managing Effective Communication for Supervisors

Build Healthy Engagement

Many organizations today are understaffed and face high turnover. Direct care and administrative support staff must be engaged as full partners with supervisors and managers. Develop skills to support your staff in communicating directly and negotiating for the resources, support, training, and equipment needed to do their jobs well and advocate for clients. This can reduce frontline staff burnout *and* make your supervisory role easier.

Using a Self-Assessment, you will develop practical strategies to help your staff increase self-awareness about Managing Well-being, Job Performance, Engaging with Coworkers and Peers, and Working with Supervisors. You will also complete a section on Supervisory Practices.

Rebecca Schueller Training & Consulting

Email: Becky@bemidjiconsulting.com

Texts: (218) 760-9470

Mail: P.O. Box 1513 Bemidji,
MN 56619-1513

Website: www.bemidjiconsulting.com

What You'll Learn

- ▶ **Behavior is communication...but what is the message?** Learn to help your staff communicate directly & negotiate when they need support or resources
- ▶ **Build stronger relationships** to improve communication & receive more feedback
- ▶ **Advocate** for professional development opportunities for your team
- ▶ **Productively negotiate** schedule changes and other flexibility that helps staff STAY!
- ▶ **Try new approaches** to challenging situations with coworkers & direct reports

Participant Feedback

"I wish I had this training 30 years ago! And I wish everyone working with others had this information. It would make more work environments healthy and successful!"

"Great opportunities to ask questions and share stories. I appreciated your teaching style."

"I want to remember to be a role model and supportive leader, not just a boss."

About Your Trainer, Rebecca (Becky) Schueller



Becky is a trainer, consultant, and coach with three decades of experience serving national, urban and rural nonprofits, native nations, schools and counties. During 30+ years of leadership, management, & supervisory experience with nonprofits, Becky served multiple organizations in Chicago and Minnesota in Board, staff, committee, and volunteer roles.

Becky was a nonprofit Executive Director for 16 years. The agency's \$1 Million budget doubled and the staff grew from 20+ to 40+ employees. She also served as the Northwest Minnesota Continuum of Care Coordinator for 12 rural counties and two Native Nations.